THE UNIVERSITY OF TEXAS
MD Anderson Cancer Center
Making Cancer History®

What To Expect: Preparing for Your First Visit to the Genitourinary Cancer Center

Location: Mays Clinic, 1220 Holcombe, Houston, TX 77030, Floor 7, near Elevator U
Closest Parking: Mays Clinic Garage, at Entrance Marker 5 for self-parking, Entrance 7 for valet
Hours: 8 a.m.-5 p.m. (CST), Monday-Friday
Phone: 713-745-7575
Center website: www.mdanderson.org/GU

Directions: From **Mays Clinic Garage**, enter the **Mays Clinic**, follow signs to **Elevator U**, take to **Floor 7**, follow signs to the **Genitourinary Cancer Center**.

Getting to Your Center

- See the directions above, consult the enclosed map or **www.access.mdanderson.org**.
- For your first appointment at MD Anderson **we offer free valet parking for your convenience. Valet parking can be accessed at Entrance Marker 7**. Please bring your valet ticket to your center. Valet parking can only be validated for one car. We cannot validate for the parking garages.
- If you need a copy of your appointment letter, visit one of the Information Desks on our campus. You can ask a greeter or any employee for directions to your appointment, if you need assistance.

Your First Visit

- You will begin your day registering with a patient access specialist. **For this, you will need a valid photo ID**. Otherwise, you will not be able to register. The registration process may take up to one hour. We ask that you arrive at your scheduled time for your registration appointment. This will be followed by your appointment with the doctor.
- The patient access specialist will validate your valet parking ticket, review your insurance benefits, take your photo for your medical record and assign you a medical record number
- You will be encouraged during registration to sign up for myMDAnderson at **https://my.mdanderson.org**. Once you have a login, this is a secure website where you can see your schedule, access your health information and communicate with your care team. Prior to receiving a login, you can visit this site to find center-specific information and consent documents that you will be asked to sign during your first appointment.
- After registration, you will meet with a member of your health care team.
- Next, you might need to have medical tests. For example, you might need to give a blood sample or have an imaging test. If so, we will give you appointment times and more information.
- Once your test results or scans are available, your doctor and care team will review them, along with your medical history, and perform a physical exam.
- After the physical exam, the medical team will review treatment plan options with you and your family. Depending on your test results, your medical team may require additional tests. If so, we will work with you to schedule these appointments.

Your Schedule

We strive to keep your wait times to a minimum, but please keep in mind that your appointment times may be delayed as we work to meet every patient's needs.

Updated information on estimated appointment times is displayed in your center. If you have questions about your wait please ask the front desk staff. They are focused on meeting your needs and can provide you with a pager if you would like to leave the lobby.

If you have other questions about what to expect or if you cannot keep your appointment, please call the Genitourinary Cancer Patient Access Center at 713-745-7020.