



## Important General Checklist

### A general checklist of things to bring to M. D. Anderson...

- Completed (8-page) Patient History Database form, which comes in this packet. **There may be a delay in seeing your physician if you do not arrive with your completed form.**
- Your appointment schedule and other materials sent to you.
- All insurance information, including health insurance and prescription insurance cards.
- Medical information, including your actual pathology slides that must be sent by overnight delivery or hand-carried for your first appointment.
- Copies of doctors' notes and operative reports.
- Actual diagnostic films such as CT scans, MRIs, ultrasounds, and X-rays must be hand-carried to your first appointment. Please do not mail unless requested by your referral specialist. Your radiology facility may offer to provide copies of these X-rays on a CD, and this is acceptable. **However, in order for our radiologists to view outside X-rays on a CD it is critical that they be provided in the proper format. Please instruct your radiology facility providing those films to provide them as DICOM format CDs.**
- Please include notes from other physicians for any other medical problems you may have.
- A list of all your doctors and their telephone numbers and addresses.
- A list of all your prescription and non-prescription medications in the original, labeled bottles. This request includes vitamins, nutritional supplements, herbal products and over-the-counter drugs.
- Your completed Living Will and Medical Power of Attorney documents. (If you do not have these documents when you arrive for your first appointment, ask to meet with the social worker assigned to this center.)
- A list of questions you may want to ask your doctor. Bring a small notebook for keeping notes.
- Comfortable clothing and shoes and a sweater.
- A local telephone number or cell phone.
- A book, magazines or handwork to help pass the time between appointments.

### Important phone numbers...

#### **askMDAnderson**

**1-877-MDA-6789**

**[www.mdanderson.org/contact\\_us](http://www.mdanderson.org/contact_us)**

For questions about treatment options, resources and programs at M. D. Anderson.

#### **Cancer Prevention Center**

**1-800-438-6434 or 713-745-8040**

For cancer screening to detect any existing cancer at its earliest and most treatable stage.

#### **Anderson Network**

**1-800-345-6324 or 713-792-2553**

For support from someone who has experienced the same diagnosis and treatments.

#### **Place ... of wellness**

**713-794-4700**

For a warm environment with programs to enhance the quality of life.

#### **Jesse H. Jones Rotary House International**

**1-800-847-5783 or 713-790-1600**

The "House with a Heart" where you can stay while you're here.

#### **Patient Travel Services**

**1-888-848-9992 or 713-745-2300**

For assistance in planning a trip to or from M. D. Anderson.

#### **M. D. Anderson Web site**

**[www.mdanderson.org](http://www.mdanderson.org)**

For information about clinical trials and various programs at M. D. Anderson.



# Robin Bush Child & Adolescent Center Checklist

THE UNIVERSITY OF TEXAS  
MD ANDERSON  
CANCER CENTER

## A general checklist of things to bring to the Robin Bush Child & Adolescent Center...

- Your appointment schedule and any important material sent to you by the center.
- All insurance cards including Medicare and Medicaid.
- Your child's immunization record.
- Recent X-rays, ultrasounds and lab reports, including the actual pathology slides.
- When you arrive at the center, write your name and local phone number on the center sign-in sheet. The receptionist will then notify the Child & Adolescent Business Center to complete your new patient registration.
- Please notify the receptionist of any changes in your name, address, phone number, insurance coverage, or follow-up physician(s).
- Before you leave the center, please check with your Patient Service Coordinator (PSC) or nurse to make sure you have no tests scheduled that day.
- To accommodate a return appointment request, please speak to your PSC before leaving the center.
- If you leave without an appointment card or a computer printout of your schedule, you will receive a letter in the mail with your appointment.
- If you have been hospitalized at M. D. Anderson and your return appointment was not given to you at the time you left the hospital, call the center PSC at least three days after your discharge to clarify when your next center visit is scheduled.
- Also, please eat as you normally would on the day of your appointment **unless** your Patient Access Specialist has told you not to.

**Note:** If you are not able to keep your appointment or have questions about your schedule, please call 713-792-6610.

## Important phone numbers...

### **Robin Bush Child & Adolescent Center**

713-792-6610 Office  
713-745-5400 Fax

### **Child & Adolescent Business Center**

713-792-5410 Office  
713-792-5419 Fax

### **George E. Foreman Inpatient Pediatric Unit**

713-792-5173

### **Department of Social Work**

713-792-6195

### **Case Management**

713-745-2850

### **Patient Advocacy**

713-792-7776

For general information about the Robin Bush Child & Adolescent Center please visit our Web site at: [www.mdanderson.org](http://www.mdanderson.org) and choose the Child & Adolescent Clinic in the drop-down list.

For more specific information about your cancer type and treatment, a member of the Robin Bush Child & Adolescent Center staff will register you to use the *myMDAnderson* Web site.

*M. D. Anderson values patients' privacy and is strongly committed to maintaining confidentiality of your health information. You will be asked to sign a Release of Information form at Registration.*

**Location & Hours:** The Robin Bush Child & Adolescent Center is located in the Main Building on Floor 7 near Elevator C. Hours of operation are Monday – Friday, 7:30 a.m. – 6 p.m.